



# ARMADALE

CASTLE, GARDENS & MUSEUM OF THE ISLES

ISLE OF SKYE

## Self-catering accommodation

### Terms & Conditions

#### Booking Policy

1. Bookings are accepted following our receipt of booking form or once booked via our online booking system both methods need to be accompanied by payment of the 25% non-refundable deposit.
2. The balance is payable 7 days before arrival.
3. For bookings made less than 7 days before arrival, full payment is required at the time of booking.
4. Acceptable methods of payment are all major credit cards and debit cards.

#### Departure/Arrival other key points

1. The let commences from 4pm on the day of your arrival and terminates at 10am on the day of your departure. The accommodation to be used for holiday purposes only and to the persons named on the booking form.
2. Electric, linen, towels are included in the hire.
3. Guests should take proper care of the property, furniture and fittings and leave the accommodation in the same clean and tidy condition as it was found upon arrival and to report any damage and breakages before departure.
4. Guests are responsible for any damage caused to the allocated accommodation, its furnishings, utensils, fixtures and fittings and equipment in any of the rooms by any act, omission, default or neglect of the guest and their guests and shall pay CDLT Management Services Ltd on demand the amount required to make good or remedy any such damage.
5. There is no smoking permitted in any of the accommodation. If smoking has occurred there is a £100.00 housekeeping charge for extra cleaning, to be paid by the client.
6. We reserve the right to enter the accommodation at all reasonable times for the purpose of inspection or to carry out necessary repairs etc.

7. The contract of let is between the hirer and CDLT Management Services Ltd the owners of the accommodation.
8. Unlimited entry to the Gardens and Museum is yours for the duration of your stay during our normal seasonal opening hours.

### **Dogs**

1. A well-behaved dog is welcomed in our dog friendly accommodation.
2. There is a charge of £20 per dog, per stay and we ask that you bring your own dog bedding.
3. Owners must keep their pets under strict control both within the accommodation and whilst being exercised. Dog mess must not be left around the perimeter of the properties and cleaned up by the owner.
4. Please ensure that on your departure you do not leave any trace of animal hair or other related mess. A £100.00 charge to guest if not adhered to for extra cleaning.
5. Animals are not permitted on the furniture, in the bedrooms or allowed upstairs where applicable. Do not leave the dog unattended in the house at any time (in case they disturb other guests or cause damage to the property).

### **Cancellation & Insurance**

1. Should a cancellation be made by the guests before the balance has been paid the 25% non-refundable deposit will be retained. If the cancellation is less than 7 days prior to commencement of the hire 100% of the total cost will be retained.
2. Should a guest cancel, we will offer alternative dates to move the booking where mutually agreed. Additional charges may apply for high season bookings. Where not possible, our cancellation policy as above applies.
3. Clients are advised to take out a Holiday Cancellation Insurance Policy.
4. For insurance purposes, the number of people occupying the premises must not exceed the number of beds provided in the accommodation.
5. We shall have no liability for any death, personal injury, damage, or loss of personal property unless the results are from our own negligence.

Armadale Castle, Gardens & Museum of the Isles

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